

# SCAN INSIGHT

*The Quarterly Newsletter from Supplier Compliance Audit Network Association*



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## CONNECT WITH SCAN



[SCAN Association](#)



[info@scanassociation.com](mailto:info@scanassociation.com)



[www.scanassociation.com](http://www.scanassociation.com)



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# MESSAGE FROM THE CHAIR

*Jennifer Kissner | Newell Brands*

I want to thank everyone who joined our SCAN members meeting in February. I hope you found the call to be informative and interactive. As a Board we want to ensure our member's voice is heard and that you are utilizing SCAN to fulfill your CTPAT requirements and needs.

We will continue with the quarterly membership calls. The next call is tentatively planned for May. Watch your emails for a "save-the date" to be sent in the next few weeks.

We have multiple key initiatives planned for 2021 such as:

- immersive audits
- blockchain
- extending the training platform
- growing the logistics service provider membership
- updating and rolling out the self-assessment questionnaire

Additionally, we are always focused on the SCAN membership growth and engaging the current membership. We welcome your feedback and are looking for members to join one of the SCAN committees.

Being a committee member is an excellent way to learn more about SCAN as well as bench mark with other board and committee members, not to mention we always try to have some fun!

Cheers to a warm and happy Spring!

# EXECUTIVE SUMMARY

*Dave Blackorby | Executive Director*

Myself and Project Coordinator Summer Backstrom continue our support of the Audit Service Providers (ASP) and the BSI Administrative team in both field and immersive audit executions. We hope to have at least two more ASPs certified to conduct SCAN immersive audits by June.

Summer is arranging for conference capability that will be owned by SCAN. We will begin in Q3 contract renewal negotiations with BSI as our platform provider. SCAN's Corporate Secretary Pat Cerisano and I are working to identify an independent audit firm that specializes in not-for-profit organizations to conduct the annual review of SCAN's financial transactions.

If you require assistance, please contact me at David.Blackorby@yahoo.com.

## SCAN BOARD OF DIRECTORS & COMMITTEE CHAIRS



**Board Chair**  
Jennifer Kissner | Newell Brands



**Vice Chair**  
Ken McElroy | The Home Depot



**Past Chair**  
Lisa Schulte | Target



**Treasurer**  
Pat Cerisano | Husky Injection Molding



**Secretary**  
Lesa Hubbard | JCPenney



**Committee Chair: Audit**  
Ryan Klath | Target



**Committee Chair: IT**  
Holly Roelofs | Meijer



**Committee Chair: Service Providers**  
Yvette Estrada | Trinity Industries



**Committee Chair: Logistics Service Provider (LSP)**  
Donna Neil | Canadian Tire Family of Companies



**Committee Chair: Membership/Public Relations**  
Emma Jost | Target



**Member At Large**  
Troy Haynes | Lowe's



**Member At Large**  
Mark Tierney | Maersk



**Executive Director**  
Dave Blackorby



**Coordinator**  
Summer Backstrom

# SCAN NEWS UPDATES

## FACTORY AUDIT PROGRAM UPDATES

Ryan Klath | Target | SCAN Audit Committee Chair

We are excited to announce several updates to our factory audit program that will be going live in May!

**Factory Audit Questions & Scoring** - SCAN will require factories to complete the SCAN Factory training prior to an audit. If this does not happen, it will result in a corrective action plan for the factory to complete before a CAPA can be closed.

**SCAN Guidance Document** - Our single resource for audit questions, the SCAN Guidance Document provides information to supplement the audit questions and what SCAN will be looking for in a satisfactory CAPA.

**Translated documents** - With the majority of our factory base continuing to come from mainland China, we have also translated our documentation into Simplified Chinese. As we continue to improve our audit I welcome any and all feedback or questions

As we continue into 2021, our goals with the factory audit are to evaluate common failed questions, scoring and guidance information to refine and edit where it makes sense.



## SCAN AUDIT ASSIGNMENT PROCESS REMINDER

Shelley Sjerven | SCM Practice Director, BSI

Be sure to review the [SCAN Audit Assignments - SCAN Member Instructions](#) document linked here. This documentation is your guide to successfully submit audit assignments.

The next page includes frequently asked questions (FAQs) my team receives from members and suppliers.

Thank you for being a valued member of SCAN. Questions? Contact us at [scan@scriskolutions.com](mailto:scan@scriskolutions.com).

# SCAN AUDITS | FREQUENTLY ASKED QUESTIONS

**Question:** Who/which customer requested the SCAN re-audit and is it a MUST to complete it? Why we did not receive the audit request from our customer?

**Response:** A re-audit has been ordered by the SCAN Association because your last SCAN audit is currently expired or will expire soon. By having a valid audit, our SCAN Members can share and benefit from your valid audit and in turn can help reduce audit fatigue at your facility. While it depends on the associated members if the re-audit needs to be done at this time, SCAN will encourage you to complete it so both you and the SCAN members can benefit from the re-audit program.

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**Question:** We got a high score for the SCAN audit. Do we still need to complete the CAPA task? Will there be any negative impacts if we do not complete the CAPA task assigned by SCAN?

**Response:** First, it's necessary to complete the CAPA task followed by the SCAN audit regardless of audit score. CAPAs offer you a very good opportunity to improve the security conditions of your facility in supply chain area. You will have a chance to improve the audit compliance score by uploading evidences of rectifications & implementations. Second, there will be negative impacts listed below if you fail to complete the CAPA task by the given due date:

- SCAN is a shared audit program and many SCAN Members will not accept an Incomplete SCAN audit report
  - An Incomplete SCAN audit report is only valid for 1 year, regardless of your audit compliance score
- 

**Question:** Can SCAN meet our rare urgent order target request dates?

**Response:** The assigned SCAN audit firm will try their best to deliver the audit within the requested urgent target however, as the normal time to conduct the audit is within 45 days per the SCAN program, sometimes this may not be possible depending on varying situations. The SCAN Program management team will reach out to you if the SCAN audit firm is unable to meet that target. Urgent requests do have an escalation procedure that will be followed that is included in the [Audit Assignment process documentation](#).

# QUARTER 1 STATISTICS

**\$1.32 TRILLION**

Combined annual revenue between membership

Members represent many industries, such as retail, apparel, food, sporting goods, and logistics

**45 MEMBERS**

## AUDITS

from program inception to today

**78**

Countries

**8,418**

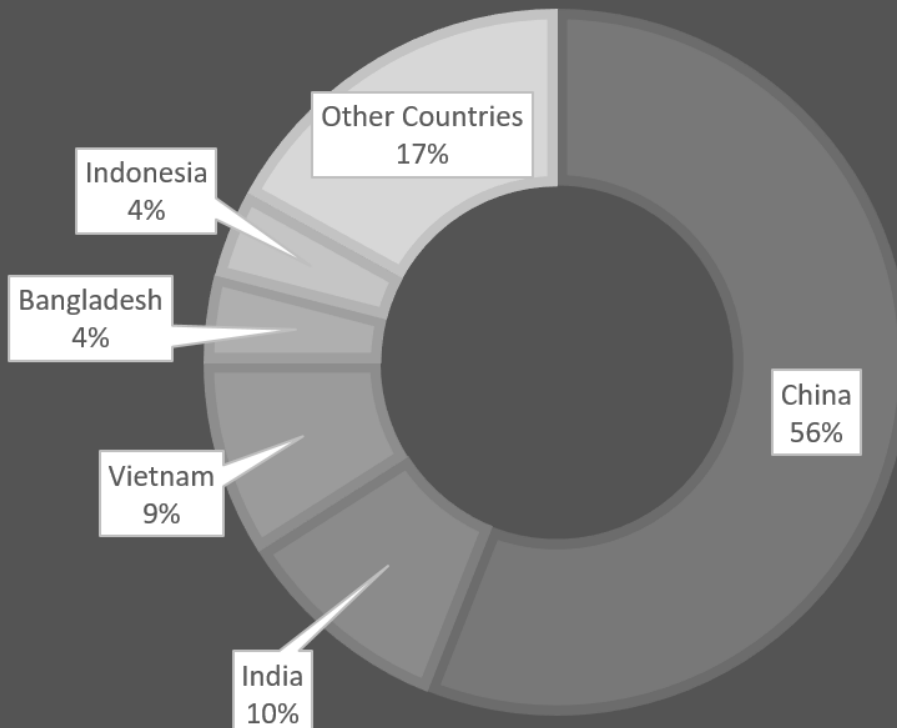
shared audits

**15,418**

conducted audits

**19,459**

active factories



- Audits conducted in 38 countries this quarter
- Data of audits submitted between 1/1 to 3/31/2021