



## CONNECT WITH SCAN



[SCAN Association](#)



[info@scanassociation.com](mailto:info@scanassociation.com)



[www.scanassociation.com](http://www.scanassociation.com)



## STATISTICS

Members represent many industries, such as retail, apparel, food, sporting goods, and logistics

# 54 MEMBERS

Audits from program inception to end of Q2 2023

**88**  
Countries

**13,311**  
Shared Audits

**25,388**  
Conducted Audits

**25,256**  
Active Factories

Q2 2023 Audits

**42**  
Countries

**543**  
Shared Audits

**1,140**  
Conducted Audits

**1,848**  
Saved Audits

# SCAN NEWS UPDATES

## Audit Service Provider (ASP) Committee Update

The Audit Service Provider Committee has been working hard to ensure all audits are completed on time and meet the high quality standards that our membership expects.

This year we have focused on several areas and the results have been quite encouraging.

### ASP KPI's

During our ASP KPI Quarterly Review meetings, all of the previous quarter's audit deficiencies are discussed and it is the responsibility of the ASP to discuss the root cause and advise the committee what actions need to be taken in order to mitigate any future deficiencies. This has resulted in a noticeable reduction in quality instances, late reports and member callouts despite a growing number of monthly audits being assigned.

### Auditor Training

An online auditor training package will soon be completed and will provide additional guidance for new and existing auditors. This training is expected to reduce auditor confusion and greatly reduce, or even eliminate, missing comments, comment discrepancies and member callouts. This will result in a higher quality audit report being submitted by the auditor(s).

### Breach of Audit Policy

We have taken action to reduce the number of audits being reassigned due to the ASP's inability to complete an audit within 45 days.

The committee collectively created a Breach of Audit policy that would sanction ASP's who either decline audits, due to lack of resources, or cannot complete the audit by the due date.

**Effective June 1st, 2023, the committee has implemented the following consequences for ASP's who are in breach of their contract:**

#### **Occurrence / Consequence**

- 1. Warning**
- 2. 1 Month Suspension from India and Vietnam**
- 3. 2 Month Suspension from India and Vietnam**
- 4. 1 Month Suspension from China**

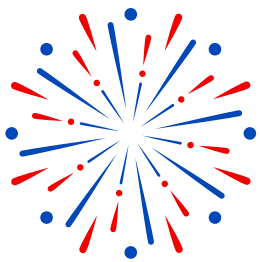
From February through May 2023, we recorded a total of 51 audit refusals (13/month average). I am pleased to report that since implementing this policy on June 1st, there have been 0 audit refusals!

# SCAN NEWS UPDATES

## Open Member's Meeting

We will be scheduling a virtual meeting in September for all members to attend. Please email [Michelle\\_Floyd@homedepot.com](mailto:Michelle_Floyd@homedepot.com) with any suggested topics or questions. We look forward to seeing everyone!

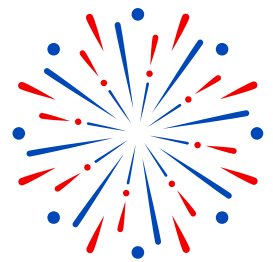
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## Welcome New Members

### Burlington Stores, Inc.

### Oxford Inc.



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The SCAN Association is pleased to announce that we have now surpassed the 25 thousand audit mark. This is a huge milestone that should be celebrated! Many thanks to our members, program management teams and our auditors who conduct our audits worldwide.



# DID YOU KNOW...

## SCAN EDUCATION SERIES

Join us for our Education Series! Our next episode will be on **July 19**, Enhancing Your CTPAT Program Through SCAN Collaboration.

Email us for more information at [scan@scrisksolutions.com](mailto:scan@scrisksolutions.com)

You can find episode slides and recordings on all previous sessions within SCAN's Members Only webpage, please **Click here!**

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## YOU CAN GET INVOLVED!

The SCAN Association has many committees and always welcomes new committee members to participate and help us continue moving forward.

### **Committees available:**

Audit Management  
Membership & Public Relations  
Audit Service Providers  
Information Technology  
Logistics Service Providers  
Foreign Origins

You can read about each of these committees in the "[About, SCAN Committees](#)" section on the SCAN website and/or reach out to: [info@scanassociation.com](mailto:info@scanassociation.com) to join.

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## FACTORY CORNER

The meeting invite for the first ever SCAN Supplier Education training has been sent out in four languages (Vietnamese, English, Chinese Mandarin, and Spanish).

This training will cover the Seven Point Container Inspection.

If you or your colleagues are interested in learning more about this training, please email us at [scan@scrisksolutions.com](mailto:scan@scrisksolutions.com) for additional information.